

# Maharaja Surajmal Brij University

Bharatpur (Raj.)

SYLLABUS

**Faculty of Commerce** 

M.Com. Business Administration

**Annual Scheme** 

**Previous Examination** 

Only For Session 2020-21 भी । जायाची जीवा प्रसारी समायाम सुराजक कुल विश्वति । जा सरसपुर (सार )

Session 2021-22

# SCHEME OF EXAMINATION M.Com. Business Administration (Annual Scheme)

Each Theory Paper Duration: 3 Hrs. Dissertation/Thesis/Survey Report/Field Work, if any

100 Marks 100 Marks

 The number of paper and the maximum marks for each paper/practical shall be shown in the syllabus for the subject concerned. It will necessary for a candidate to pass in the theory part as well in practical part (where prescribed) of a subject/paper separately.

A candidate for a pass at each of the Previous and the Final Examination shall be required to obtain;

 At least 36% marks in the aggregate of all the papers prescribed for the examination, and

II. At Ic t 36% marks in practical(s) wherever prescribed at the examination, provided that if a candidate fails to secure at least 25% marks in each individual paper at the examination and also in the Dissertation/Survey Report/Field work, wherever prescribed, he shall be deemed to have failed at the examination notwithstanding his having obtained the minimum percentage of marks required in the aggregate for the examination. No division will be awarded at the Previous and the Final Examination. Division shall be awarded at the end of the Final Examination on the combined marks obtained at the Previous and the Final Examination taken together, as noted below:

First division	60%	Of the aggregate marks taken together of the Previous and the Final Examination
Second D: ion	48%	

All rest will be declared to have passed the examination.

3. if a candidate clears any papers) Practical(s) dissertation prescribed at the Previous and/or Final examination after a continuous period of three years, then for the purpose of working out his division the minimum pass marks only viz. 25% (36% in the case of practical) shall be taken into account in respect of such Paper(s)/Practical(s)/Dissertation are cleared after the expiry of the aforesaid period of three years: Provided that in case where a candidate required more than 25% marks in order to reach the minimum aggregate as many marks out of those actually secured by him will be taken into account as would enable him to make lip the deficiency in the requisite minimum aggregate.

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Only For Session 2020-21 Why

अकादिमक प्रभारी महाराजा सूर्वजनल बृज विश्वविद्यालय भरतपुर (राज.)

- 4. The Thesis/Dissertation/Survey Report/Field Work shall be type written and Submitted in triplicate so as (0 reach the office of the Registrar at least I weeks before the commencement of the: theory examination. Only such candidate shall be permitted [0 offers Dissertation/Field Work/Survey Report! Thesis (it provided [It least 55% marks ill the aggregate of all the papers prescribed for the previous examination in the case of annual scheme irrespective of the.
- The Dissertation shall carry' 50 marks and there shall be a viva-voce based on dissertation of 50 marks. The Viva-voce shall be conducted in the college/institution concern by the external examiner appointed by the university.
- 6. The dissertation shall be evaluated by two examiners independently and the average of the two awards shall be taken into consideration. However if the difference between two awards exceeds 20% of the Maximum marks, the dissertation shall be evaluated by third examiner and the average of the two nearest awards shall be taken into consideration,

Note: Non-Collegiate candidates are not eligible to offer dissertation as per provisions of 0.170-A.

- The external examiner for conducting the practical examination shall be appointed by the university through BOS.
- 8. There will be 9 papers in all. Out of these 9 papers, 6 will be compulsory and three optional. A candidate will be required to appear in three compulsory papers and one optional paper in the Previous Examination and the three 1 compulsory papers and two optional papers in the Final Examination. Dissertation in lieu of one optional paper can be offered by a collegiate/regular student sc. red at least 55% marks in the aggregate of the Previous Examination.
- There will be five questions in all. The candidate will require to attempt all the
  questions selecting one question from each unit with an internal choice
  (cither/or).
- The candidate shall be permitted to use battery operated pocket calculator that should not have more than 12 digits, 6 functions and 2 memories and should be noiseless and cordless.

Only For Session

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अकारमिक प्रभारी अभारतम चुराज्या गुण विश्वपितास्य भारतमुद (काम.)

# M.COM. BUSINESS ADMINISTRATION (Annual Scheme)

There will be nine papers in all, four in M.Com. (Previous) Bus. Admn. Examination and five papers in M.Com. Bus. Admn.(Final) Examination. A candidate for the previous examination shall be required to offer four compulsory papers. In M.C. 1. (Final) Business Administration. Examination the candidate is required to offer:

- (a) Two compulsory papers and
- (b) Any three optional papers mentioned in the syllabus:.

# M.Com Previous

# Compulsory Papers:

- Paper 1 General Management
- Paper 2 Pasiness Environment
- Paper 3 Stock Exchange and Mutual Funds Paper 4 Management Thinkers

# M.Com Final

# Compulsory F pers:

Paper 1 - Human Resource Management Paper

2 - Marketing Management

# Optional Papers: Any three of the following:

- Paper I Management of Public Enterprises.
- Paper II Management of Cooperative Institutions
- Paper III Industrial Relations & Social Security
- Paper IV Financial Management
- Paper V Material Management
- Paper VI Marketing Research
- Paper VII Advertising Management
- Paper Vi' To sm Management

Note: Dissertation/ Field Work may be offered in lieu of one paper in the optional group provided that a candidate secures at least 55% marks in the aggregate of all the papers prescribed for the previous examination and subject to the approval of the topic and a candidate being adjusted suitable

for undertaking such work.

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अकादमिक प्रभारी महाराजा सूरजमल बृज विश्वविद्यालय भरतपुर (राज.)

# M.COM (PREVIOUS) BUSINESS ADMINISTRATION

Paper 1 - Gene, al Management

Paper 2 - Business Environment

Paper 3 - Stock Exchange and Mutual Funds

Paper 4 - Management Thinkers

# Paper I- General Management

Time: 3 Hours Min. Marks 36

Max. Marks: 100

## Ilmit.

Evolution of Management: Pre-scientific & Post Scientific Management. The Universal concept, comparative management concept, management systems in Japan.

## Unit-II

Creativity in management, creative process. Types of creativity, Traits for creativity. Management by exception, M.B.O. Theories of organization. The art and process of delegation.

# Unit-III

Sources of power, Power and value system, planned change. Concept and process Management strategies-Objective and Planning.

## Unit-IX

Management communication Interpersonal communication and information system. Leadership: Theories and styles, Content and process theories of motivation.

## Unit-V

Managerial effectiveness, Criteria of Effectiveness, Managerial Control & its basic tools, Modern trends in management.

# **Books Recommended:**

- 1. H.C., Hicks and Gueller: Management in Organisations.
- 2. Claude S. George Jr. The History of Management Thought.
- William G. Ouchi: Theory A-How American Business can meet the Japanese Challenge.
- M. Y. Yoshino: Japanese Management System tradition & Innovation.
- Richard Parmer Pascale & Anthony G. Athos: The Art of Japanese Management.
- 6. Charles J.M. Millian: The Japanese Industrial System.

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अवभविष्क । सिर् महारामा सूरवामान मृत विश्वविद्यालय भरतपुर (शन.)

# Paper II- Business Environment

Time: 3 Cours Min. Marks 36

Max. Marks: 100

## Unit-I

Socio-cultural Environment: Environment of business, impact of socio-cultural values. Social responsibility of business.

# Unit-II

Economic Env onment: Economic systems, Economic organization (Corporate sector, Public su or, Co-operative sector), unorganized sector,

## Unit-III

Economic infrastructure (transport communication) Import and export policy.

# Unit-IV

Liberalisation Policy. Policy Implication. Implications of Globalization Policy on business

Legal Environment (Study of main provision of): The Competition Act 2002, Essential Commodities Act, 1955.

# Books Recommended:

- I. Aswathap: · K.: 'Essentials of Business Environment' Himslaya Publishing House, Mir ibai.
- 2. Cherunilam Francis, : 'Business Environment: Text & Cases', Himalaya Publishing House, Mumbai.
- 3. Chopra, B.S.,; "Business Environment In India', rune: Symboisis Institute.
- 4. George A., Stenier and John F. Steiner,: 'Business Government and Society', McGraw-Hill.
- 5. Glos, R. and Others, : 'Business its Nature and Environment', Ohio, South Western Publication Co.
- 6. Aswathappa, K., Essentials of Business Environment, Himalaya Publishing House, Murnbai, 2006.

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अकादमिक प्रभारी महाराजा सूरजभल यूज विश्वविद्यालय भरतपुर (राज.)

# Paper III- Stock Exchange And Mutual Funds Stock Exchange

Time: 3 Hours Min. Marks 36

Max. Marks: 100

Meaning - Organization and management of stock exchange, membership of stock exchange, responsibilities and duties of stock exchange member, code of conduct. Functions of stock exchange.

New issue market in India: method of new issues, listing, transfer of shares and debentures (provisions of companies act, 1956 relating to issue, listing and transfer of securities).

Stock Exchange intermediates: brokers, sub brokers, merchant bankers, registrars SEBI-Functions and responsibilities, Major achievements.

Mutual Funds I India

Meaning objectives, importance, advantages and disadvantage to inventors, classification of mutual funds, fund structure.

Regulation and operation of mutual funds investment procedure in mutual funds Basic knowledge of UTI mutual fund, LIC mutual fund, SBI mutual fund.

# **Books Recommended:**

- 1. Sharma, Agarwal, Gupta: Working of stock exchanges in India.
- Sharma, Agarwal, Gupta: Issues in Capital Market.
   Jhon C Bogle: Mutual funds.
- 4. Eric Tyson: Mutual funds.
- 5. Indian mut al funds hand book.

अकादिमक प्रमाः महाराजा सूर्धमान कुल विश्वविद्यात शरतपुर (राजाः)

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# Paper IV - Management Thinkers

Time: 3 Hours Min. Marks 36

Max. Marks: 100

## Unit-1

Western values vis a vis Indian values, applications of yoga in management -personality development, meditation and management of stress.

Indian Epics and Management-Dimensions of Vedic Management, Bhagwad Gita, Ramayan.

## Unit-III

Indian Thinkers- Swami Vivekanand, Mahatma Gandhi.

# Unit-IV

Western Thinkers I- F.W. Taylor, Henri Fayol.

# Unit-V

Western Thinkers II- Peter F. Drucker, William G. Ouchi.

# Books Recommended:

- 1. Chakraborty, S.K. and Bhattacharya, Pradip: Human values, New Age In crnational (P) Limited Publishers.
- 2. Sancev, Rinku and Khanna, Parul: Ethics and values in Business Management, Ane Books Pvt. Ltd.
- 3. Khanna, S.: Vedic Management, Taxman Publications (P) Ltd.
- Bhagwad Gita ax Viewed by Swami Vivekananda: Vedanta press & Bookshop.
- 5. Rajagopa aari, C: Ramayan, Bhartiya Vidya Bhawan.
- 6. Gita Rasamrat, Shivanand, Sarva Seva Sangh, Baranasi.

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अकादिमक प्रभारी महाराजा सूरजमल यूज विश्वविद्यानम भरतपुर (राम,)



# Maharaja Surajmal Brij University

Bharatpur (Raj.)

SYLLABUS

**Faculty of Commerce** 

M.Com. Business Administration

**Annual Scheme** 

'Final Examination

Only For Session 2020-21

Session 2021-22

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अथगद्धि तक प्रश्नारी महाराजा यूरणकार बृज विश्वविद्यालय भवतपुर (शक.)

- 4. The Thesis/Dissertation/Survey Report/Field Work shall be type written and Submitted in triplicate so as (0 reach the office of the Registrar at least I weeks before the commencement of the: theory examination. Only such candidate shall be permitted [0 offers Dissertation/Field Work/Survey Report! Thesis (it provided [It least 55% marks ill the aggregate of all the papers prescribed for the previous examination in the case of annual scheme irrespective of the.
- The Disser tion shall carry' 50 marks and there shall be a viva-voce based on dissertation of 50 marks. The Viva-voce shall be conducted in the college/institution concern by the external examiner appointed by the university.
- 6. The dissertation shall be evaluated by two examiners independently and the average of the two awards shall be taken into consideration. However if the difference between two awards exceeds 20% of the Maximum marks, the dissertation shall be evaluated by third examiner and the average of the two nearest awards shall be taken into consideration,

Note: Non-Collegiate candidates are not eligible to offer dissertation as per provisions of 0.170-A.

- The external examiner for conducting the practical examination shall be appointed by the university through BOS.
- 8. There will 19 papers in all. Out of these 9 papers, 6 will be compulsory and three optional. A candidate will be required to appear in three compulsory papers and one optional paper in the Previous Examination and the three I compulsory papers and two optional papers in the Final Examination. Dissertation in lieu of one optional paper can be offered by a collegiate/regular student secured at least 55% marks in the aggregate of the Previous Examination.
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अकावित्यः ग्रमारी महाराजां सूरजम्मा वृज विश्वातवालय महाराषुर (२००.)

Only hor Session 2020-21

# SCHEME OF EXAMINATION M.Com. Business Administration (Annual Scheme)

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100 Marks 100 Marks

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 At least 36% marks in the aggregate of all the papers prescribed for the examination, and

11. Least 36% marks in practical(s) wherever prescribed at the examination, provided that if a candidate fails to secure at least 25% marks in each individual paper at the examination and also in the Dissertation/Survey Report/Field work, wherever prescribed, he shall be deemed to have failed at the examination notwithstanding his having obtained the minimum percentage of marks required in the aggregate for the examination. No division will be awarded at the Previous and the Final Examination. Division shall be awarded at the end of the Final Examination on the combined marks obtained at the Previous and the Final:

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Second Division	48%	

All rest will be declared to have passed the examination.

3. if a candidate clears any papers) Practical(s)dissertation prescribed at the Previous and/or Final examination after a continuous period of three years, then the purpose of working out his division the minimum pass marks only viz. 25% (36% in the case of practical) shall be taken into account in respect of such Paper(s)/Practical(s)/Dissertation are cleared after the expiry of the aforesaid period of three years: Provided that in case where a candidate required to re than 25% marks in order to reach the minimum aggregate as many marks out of those actually secured by him will be taken into account as would enable him to make lip the deficiency in the requisite minimum aggregate.

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अकादनिक प्रभारी महाराजा सूरजमल वृज विश्वविकालव भरतपुर (शंज.)

# M.COM. (FINAL) BUSINESS ADMINISTRATION

(Annual Scheme)

PAPER I- Human Resource Management

Time: 3 hours. Max. Marks: 100

Min. Marks: 36

## Unit-I

Introduction: Organisation and functions of personnel Management. Personnel policies as a Procedures.

Procuring Human Resources: Manpower planning, Job analysis, Recruitment Selection and placement, Induction and Training, Career Development.

Performance at. 1 Potential Appraisal, Merit Rating, employee counseling. Compensation: Method of compensation, Wage Systems, Incentive systems. Fringe Benefits.

Integration: Motivation and Morale. Employee Leadership. Human and Organisational Conflicts. Disciplinary Policy and Grievance Procedure.

Separation: Policies redundancy and Labour separation process. Lay off-Retrenchment, Dismissal, displacement and discharge, Personnel Management Policies and Procedures.

# Books Recommended:

- Gonv.z-Meija, Luis R., DB. Balkin and R.L. Cardy: Managing Human Resource, entice Hall, New Jersey, 1998.
- 2. D'Cenzo, David A. and Stephan P. Robbins: Human Resource Management, John Wiley and Sons, New Delhi, 2001.
- Saiyadain, Mirza S.: Human Resource Management, Dhanpat Rai and Co. Pvt. Ltd., New Delhi, 1999.
- 4. Chhabra T.N.: Human Resource Management, Dhanpat Rai and Co. Pvt. Ltd., New Delhi, 1999.
- 5. Flippo, Edwin B.: Principles of Personnel Management, McGraw Hill, New York
- Dessler, Garrey, Human Resource Management, Prentice Hall of India.
- Human Resource Management Dr. C.B. Gupta Sultan and Sons.
- 8. Chhabra T.N., Human Resource Management, Dhanpat Rai and Co. Pvt. Ltd.

Only For Session 2020-21

अकादगिक प्रभारी

when

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महाराजा सूरजगल यूज विश्वविद्यालय भरतपुर (राम.)

# Paper II - Marketing Management

Time: 3 hours. Min. Marks: 36

Max. Marks: 100

## Unit-1

Introduction: Nature and scope of Marketing, Importance of marketing, Marketing Product Planning: Process of Product planning and Development, Product Differentiation, Brand and Trade Marks, Packaging, Labeling, Product line Policy. Product life cycle.

# Unit-II

Marketing Research: Meaning of Market Research, Nature and importance of Marketing Research, Area of Marketing Research. Techniques of Marketing

Planning Outlets: Various channels for Consumer and Business goods, selection of the Channels of distribution.

## Unit-III

Pricing Strategy: Factors to be considered in pricing, pricing objectives and strategies.

Planning Market and Sales: Uses of sales forecast, Methods of sales forecast, Market segmentation. Planning sales territories establishing sales Quotas. Assigning sales territories.

Sales Promoti Mix: Determining the sales promotion programme, personal selling, selling process qualities of a salesman. Advertising, public relations.

# Marketing Organization: Basis of Divisionalistion.

## Unit-V

Control of marketing Operations: Need for control, phase of Control, Techniques of controlling (Budgeting, Sales analysis Distribution cost accounting and analysis).

## Books Recommended:

- Still, Condiffund Govuni: Fundamental of Modern Marketing.
- Kotler, Philip: Marketing Management-Analysis, Planning and Control
- Stanton, W.1.: Fundamentals of Marketing.
- Davar, R.S.: Modern Marketing Management.
- 5. Johnson, L.K.: Sales and Marketing Management.
- 6. Nec\* negi m, S. (Ed.): Marketing Management and the Indian Economy.
- 7. Srivastave, P. Kumar: Marketing in India.
- 8. Phelps, D.M. and Westing, J.H.: Marketing Management.
- 9. Ghandi, J.c.: Marketing: A Management Approach Stand, T.A.and Taylor, D.A: A, Management Approach of Marketing.

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अकादीराज प्रभारी महाराजा सुरकामल गुज विश्वविद्यासन WEIGHT (1000)

# OPTIONAL PAPERS

(Any three of the following)

# Paper I - Management Of Public Enterprises

Time: 3 hours. Min. Marks: 36

Mux. Marks: 100

## Unit-1

Concept of Public Enterprises: The Role of public enterprises under different economic systems. Social and economic benefits of public enterprises. Patterns of public enterprise - Public Corporations. Government Companies, Quasi corporation, Departmental undertakings, Control Boards, Commodity Boards. Joint Se or undertaking. Denationalization of Public enterprises, Quasi Organization.

## Unit-II

Financial Administration, compensation, Sources of finance, debt equity ratio, state of capitalization. Evaluation and the criteria of efficiency.

Personnel Adn...istration: Labour Relations, Joint Consultative Committees and collective bargaining, workers participation in management, wage and salary administration as compared to private sector undertaking, development of Regular management cadre.

## Unit-IV

Public Accountability-Parliamentary and Presidential and ministerial control; government directives and informal contracts, autonomy of public enterprise in

# Unit-V

Critical arinraisal of working of public enterprise in India Organizational structure and management of (i) Railway board.

# Books Recomi ended:

- 1. V.V. Ramanandham: Nature of Public Enterprises.
- 2. Khera, S.: Government in Business.
- 3. Om Prakash: Theory and working of State Corporation.
- 4. Gupta K.R.: Issues in Public Enterprises in India.
- 5. Ramanandham V. V.: Control of public Enterprises.
- 6. Chanda A.: Indian Administration.

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7. Krishna Menon Committee: Report on State Undertaking (Nov. 59)

Only For Session

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अकादनिक प्रभारी

महाराजा सुरजमल बुज विश्वविद्यालय भरतपुर (राम.)

Paner II - Management of Co-Operative Institutions

Time: 3 hours. Min. Marks: 36

Max. Marks: 100

# Unit-1

Principles of Co-operation, types of co-operatives. Present position, Problems and suggesti. . ., present trends.

# Unit-11

Organizations structure, General body, Boards of Directors, Executive Committees, Chief Executive.

## Unit-III

Co-operative leadership, Co-operative Democracy, co-operative education - Member education - n.

## Unit-IV

Management of Co-operative banks, marketing societies. Agriculture credit societies and marketing societies.

## Unit-Y

Role of registrar of Cooperative societies, societies in Co-operative movement, public relations in Co-operatives.

# Recommended Books:

- 1. Step' ison: Management of Co-operative societies.
- 2. Guy Hauter: Studies in Management.
- 3. LL.O Co-operative organizations.
- 4. B.S. Math. Co-operation in India.
- 5. M.C. Khandelwal: Co-operative Audit X-rayed.

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अकादकिक प्रभार। महाराजा सुरक्रमा नृज विद्यारिकामध महाराजुर (मजर)

Only For Session 020-21

# Paper III - Industrial Relations & Social Security

Time: 3 hours.

Min. Marks: 36

Max. Marks: 100

# Unit-1

Concept of Industrial relations, Workers participation in management, Labour administration in Tripartite machinery.

## Unit-II

L.L.O - its orga... ation and impact on labour legislation In India.

# Unit-III

Law relating to: (i) Trade Unions (ii) Industrial disputes.

## Unit-IV

Social security concept, Social insurance and Social assistance, Social security in India.

## Unit-V

Law relating to social security: (i) Employees' State Insurance (ii) Provident Fund and Pensions.

## Books Recommended

- C.S. Venk a Ratnam (2001), Industrial Relations: Test and Cases Oxford University Press Delhi.
- Singh B.P. and T.N. Chhabra, Personnel Management & Industrial Relations. Dhanpat Rui and Pvt. Ltd. Delhi, 2000.
- Dwivedi, R.S., Managing Human Resources: Industrial Relations in Indian Enterprises. Gaigotia Publishing Company, New Delhi 2000.
- 4. Paul Edwards (Ecl) (1997), Labour Adjudication in India. I.L.O New Delhi.
- Debi S. Saini (1994) Redressal of Labour grievances, Claims and Disputes, Oxford & IBH, New Delhi.
- Ver 1. Promod, Management of Industrial Relations, New Delhi, Oxford & IBH, 1990.

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Only For Session 2020-21 अकादमिक प्रभारी महाराजा सूरजमल बृज विश्वविद्यालय भरतपुर (राज.)

# Paper IV - Financial Management

Time: 3 hours. Min. Marks: 36

Max. Marks: 100

# Unit-I

Perspective of Finance: Finance function, Meaning, scope and objectives of Financial Management.

# Unit-II

Cost of Capital: Need and Importance of measuring of cost of capital, various, measurement of cost of various components of capital.

Financing decisions: Key Decisions in capital structure, type of issues, selection of security mix, income and control, operating and financial leverages.

# Unit-IV

Financial Institutions, EXIM Bank, RFC, Bonus Shares. Right Shares.

# Unit-V

Working capital management determinants of working capital, management of inventories, receivables and cash.

# Books Recommended:

- Howard and Upton: Introduction to business Finance.
- 2. Johnson, R. W.: Financial Management.
- 3. Van Hoanoi : Financial Management &
- 4. 'Wertone & Bringham: Managerial Finance.
- 5. Hamp'on: Financial Decision Marketing.
- 6. Khan and Jain: Financial Management.
- 7. Pandey, LIvl.: Financial Management.
- 8. Kuchhal , S.C. : Financial Management.

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अकादशिक प्रभारी महाराजा यूरजनल मूज विश्वविद्यालय भरतपुर (शज्.)

Only For Session 2020-21

# Paper V- Material Management

Time: 3 hours. Min. Mar's: 36

Max. Marks: 100

## Unit-1

Connectional: Role and Importance of Materials Management, Scope and functions, Material cycle.

## Clude-11

Purchase function: Make or buy decision, purchase procedure, factors affecting purchase organization centralised versus decentralized purchasing, purchases practices.

# Unit-III

Inventory Management: Inventory elassification Inventory control level, safety stock level, Peak and slack level, ABC Analysis of Inventory.

## Unit-IV

Stores Management: Functions, Principles of strings, stores classification, coding and identification, receiving procedure, storing Issuing materials, stores record, physical a crification of materials.

## Unit-V

Materials handling: Objective, Principles, Types and classification of materials handling equipment, selection of materials handling equipments, Relationship with flow of materials and plant layout.

# Books Recom: ended:

- 1. Lee and Detter (ed.) Purchasing and Materials Management.
- 2. Alijan: Purchasing Handbook.
- 3. England and Leenders: Purchasing and Material Management.
- 4. Dean S. Ammer: Material Management.
- 5. Lamer and Donald: Purchasing and Materials Management.
- 6. R. Gopalkrishan and Sundersan: Integrated Material Management.
- 7. H.H. Westidng, LV. Fineen and G.J. Zone: Purchasing Management.
- 8. S.K. Dutta: Material Management.

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Only For Session

अकादिमक प्रभारी महाराजा सूरजमल बूज विश्वविद्यालय भरतपुर (राज.)

# Paper VI - Marketing Research

Time: 3 hours.

Min. Marks: 36

Max. Marks: 100

## Unit-I

Definition and Nature. Purpose and Importance of Marketing Research, Limitations of Marketing Research.

## Unit\_II

Applications of Marketing Research, Basic Methods (Survey, Observation, Experiment).

# Unit-III

Motivatio al Research, Advertising Research, New Product Research, Planning the General procedure.

# Unit-IV

Questionnaire designing, collection of data-tabulation of data.

## Heit-

Analysis of data, Interpretation and Report writing.

# Books Recommended:

- 1. Brown L.C Marketing and Distribution Research,
- 2. Grisp, R.D. Marketing Research,
- 3. Delens, A. H.R.: Principles of Market Research.
- 4. Boyd, Westfall & Starch: Market Research.
- 5. Kulkarni, Pradhan, Patil: Modern Marketing Research.

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अकादिनक प्रभारी महाराज्य सुरणनार कृत विश्वतिद्यालय भरतपुर (राज.)

Only For Session 2020-21

# Paper VII - Advertising Management

Time: 3 hours.

Min. Marks: 36

Max. Marks: 100

## Unit-I

Meaning and Role of Advertising, Marketing Process and Advertising, Types of Advertising

## Unit-II

Organisation of Advertising department, functions and importance of advertising department.

## Unit-III

Advertising Media-types of media, planning media mix for campaign, advertising strategy, advertising copy, copy formulation.

## Unit-IV

Measuring Ad- tising Effectiveness, Need and Scope of Advertising Research, Advertising Research process, Survey tools, sources of data.

## Unit-V

Advertising ethics, Laws affecting advertising in India. Advertising agencies role and functions.

# Books Recommended:

- S.A. Chunawalla and K.C. Sethin: Foundations of Advertising Theory and Practive (Himalaya Publishing House, Bombay)
- 2. B.M. Ahuja: Advertising (Subject Publications, New Delhi)
- R.S. Rathore : Advertising Management (Himalaya Publishing House, Bombay)
- M.N. Misi a : Sales Promotion and Advertising Management (Himalaya Publishing rouse, Bombay)
- Aaker, Bafra and Mayers: Advertising Management (Prentice-hall of India Pvt. Ltd., New Delhi, India)
- Dirksoh, Kroeger and Nicosia: Advertising- Principal, Problems and Cases (D.B. Taraporevala Sons & Co. Pvt. Ltd Bombay)

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# Paper VIII - Tourism Management

Time: 3 Jurs. Min. Marks: 36

Max. Marks: 100

## Unit-I

Tourism and social cultural correlations, objectives of tourism, role of tourism in socio-economic development. Tourism and Transport linkage. Tourism Marketing.

# Unit-11

Tourism and International organizations World travel and Tourism Council - Objectives and Functions.

# Unit-III

Role of Indian Tourism Development Corporation. Problems and Prospects of Tourism Industry in India.

# Unit-IV

Importance of Tourism in Rajasthan. Important Tourist Places in Rajasthan. Tourist Facilities. Role organization and progress of RTDC.

# Unit-V

Role of state in promoting Tourism in Rajasthan. Shortcomings of Tourism and Hotel Management in Rajasthan.

# Recommended Books:

- Ratandeep Singh: Infrastructure of Tourism in India, New Delhi: Kanishka Publishers, 1996
- 2. A.J Burck The Management of Tourism. London: Heinemann
- 3. RTDC: Annual Reports.
- 4. ITDC: Annual Reports.

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